

# Disabled Guest Information

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## Assistive Listening Devices

Assistive Listening Devices (ALD's) are available at all four Guest Services locations (by Sections 104, 123, 417 & 448.) Fans will be asked to leave a valid driver's license or other form of identification when the ALD is checked out.

## Closed Captioning

Closed captioning service is available during Cardinals games with the assistance of a smartphone. Fans wishing to know more about this service should stop at the Guest Service location by Section 104 (near Gate 1.) A limited number of smartphones are available and fans will be asked to leave a valid driver's license or other form of identification when a smartphone is checked out.

## Disabled Parking

All Sportsman's Park carparks and other Cardinals gameday parking lots have signed disabled parking spots. Vehicles must have a valid Cardinals parking hangtag to enter these parking areas. Please contact the Cardinals Ticket Office at 602/379-0102 for more information.

## Disabled Seating

Disabled seating is located on all three concourses at University of Phoenix Stadium, including all lofts and field boxes. All levels can be accessed by the elevators located near the five stadium entrance locations. One power outlet is available at each disabled seating platform for the use of guests with electric wheelchairs and other medical equipment.

## Disabled Cart Service

A courtesy cart service is available to disabled fans from disabled parking areas to the stadium plaza security checkpoints. These carts are for disabled fans and one companion only. The carts will only take fans to the closest entrance. There is no cart service available inside University of Phoenix Stadium. The cart service will be available two hours prior to the game until one hour following the conclusion of the game. Fans should wait at the large red numbers and letters outside of the gates for carts to meet them when exiting.

## Payphones/TDD Phone

University of Phoenix Stadium does not have any payphones available to fans. However, fans can request the use of a phone at any of the four Guest Services locations if needed. A TDD phone for hearing and speech impaired fans is located at the Guest Services office next to Gate 1.

## Restrooms

There are 50 restrooms located throughout University of Phoenix Stadium. All men, women and family restrooms are ADA accessible and equipped with a baby-changing table. Please ask any staff member for directions to the closest restroom.

## Segways

For the safety of all guests at University of Phoenix Stadium, Segways are not permitted inside the stadium.